Current Lead Times

Updated 2/22/22

Thank you for utilizing this resource. We are doing our very best to keep you updated on what we are working through. To our dismay, we do not have the luxury to call each customer individually to discuss each update. We absolutely wish we could, but we simply don't have the manpower. We are focusing our energy on production efficiency and getting the work completed. Please check back to the website periodically for updates.

The longer you have been in our production queue, the more favorable your position in the queue. Things are moving right along as swiftly as can be expected based on extreme order volumes at this time. See our **Ordering FAQ** for more details.

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Full Evaporator Lead Times

Full Evaporators = Arch (Firebox) + Pan.

− StarCat Evaporator (With Pan)

This product typically ships with SpeeDee Delivery or FedEx Ground. You will receive a tracking number via email.

WEBSITE ORDERS...

- **ORDERS PLACED 1/18/22 or EARLIER:** We are finalizing now.
- **ORDERS PLACED BETWEEN 1/18/22 – 2/7/22:** We are still on track for early March.
- **ORDERS PLACED AFTER 2/7/22:** On track for fulfillment within March.

IMMEDIATE AVAILABILITY...

We have a handful of pre-assembled StarCat Arches available in our showroom. Cost of pre-assembly is $200. Please call us to take advantage of this option. (920-202-4500)

You can also check availability at our partner store fronts. Let them know that you were referred by Smoky Lake.

- **The Maple Dude**, Wisconsin (715) 571-3329
- **Longville General Store**, Minnesota (952) 239-9913

− Dauntless Evaporator (With Pan)

FLAT PAN OR DIVIDED PAN:

When your order is ready, it will typically ship via FedEx Ground or SpeeDee Delivery. You will receive a tracking number via email.

- **Orders placed BEFORE Feb 14**, estimated lead time was 4 – 6 weeks from your order date.
- **Orders placed on FEB 14 OR LATER**, we are working feverishly to reduce lead times to 2 – 4 weeks from your order date!!!

DROP FLUE PAN SET:

This is a freight item and typically ships with our White Glove Carrier Network.

- **Orders placed BEFORE January 12**, we are in the process of setting up pick ups and deliveries. Thanks for your patience. We will reach out when we have more information for you. When shipped, these will travel with our white glove carriers or via a common carrier. Make sure to read the terms of our FREE FREIGHT program so that you are prepared to accept freight.
- **Orders placed between January 12 – February 12**, we originally projected that you would receive this pan set after the 2022 maple season, but we are doing our best to exceed expectations whenever possible. We will reach out to you right away if we are able to complete your pan set for the next white glove carrier's freight run.
- **Orders placed after February 12,** will be fulfilled this summer. By ordering now, you are reserving a favorable position in the queue and you lock in best pricing with a minimum 20% deposit. (Simply select "Pay by Check" at check out if you want to do a partial payment.)

IMMEDIATE AVAILABILITY...

Our partner store fronts may still have evaporators in stock. Let them know that you were referred by Smoky Lake.

- **The Maple Dude**, Wisconsin (715) 571-3329
- **Longville General Store**, Minnesota (952) 239-9913

Corsair Evaporator (With Pan)

This is a freight item which generally ships with our white glove carrier network. Lead times vary based on your order date and delivery address as outlined below...

As of 2/22/22, we have a limited supply of select evaporators available IMMEDIATELY if picked up from our showroom. **Please see our IMMEDIATE AVAILABILITY page** to see what is still available. First come, first serve on those configurations.

1. **Orders Placed Prior to October:** On track to finalize within February.
2. **Orders Placed Within October:** Lead times are influenced by shipping destination as follows:
   - **PICK UP at our Hilbert headquarters,** we are on track to have these completed by mid to late February.
   - **Deliveries within Wisconsin and Minnesota**: This product was not guaranteed in time for the 2022 season, but we are doing our best to exceed expectations whenever possible. Timing of delivery is partially influenced by our white glove carriers' upcoming routes (TBD).
   - **All other delivery locations:** We will craft/deliver your pan set after the 2022 maple season concludes.
3. **Orders Placed Within November:** Lead times are influenced by shipping destination as follows:
   - **PICK UP at our Hilbert headquarters,** we are on track to have these completed by end of February or early March.
   - **Deliveries within Wisconsin and Minnesota:** This product was not guaranteed in time for the 2022 season, but we are doing our best to exceed expectations whenever possible. Timing of delivery is partially influenced by our white glove carriers' upcoming routes (TBD).
   - **For all other delivery locations:** We will craft/deliver your pan set after the 2022 maple season concludes.
4. **Orders Placed Between December 1 – 27:** Lead times are influenced by shipping destination as follows:
   - **PICK UP at our Hilbert headquarters,** we are on track to have these completed within March.
   - **Deliveries within Wisconsin and Minnesota:** This product was not guaranteed in time for the 2022 season, but we are doing our best to exceed expectations whenever possible. Timing of delivery is partially influenced by our white glove carriers' upcoming routes (TBD).
   - **For all other delivery locations:** We will craft/deliver your pan set after the 2022 maple season concludes.
5. **Orders Placed After December 28:** We will craft/deliver your evaporator after the 2022 maple season concludes.

Order now with minimum 20% down to lock in the best price and reserve a favorable position in the queue. (Simply select "check payment" at check out if you prefer to make a partial payment.)

Silverplate Evaporator (With Pan)

We will craft/deliver your evaporator during summer 2022.

Order now with minimum 20% down to lock in the best price and reserve a favorable position in the queue. (Simply select "check payment" at check out if you prefer to make a partial payment.)

Libertor Evaporator (With Pan)

We will craft/deliver your evaporator during summer 2022.

Order now with minimum 20% down to lock in the best price and reserve a favorable position in the queue. (Simply select "check payment" at check out if you prefer to make a partial payment.)

Gas-Fired Finisher/Evaporators (With Pan)

This product typically ships via SpeeDee Delivery or FedEx Ground. You will receive a tracking number via email.

1. **Orders placed BEFORE 2/12/22:** Typical lead time has been 4 – 6 weeks. We exceed these expectations whenever possible.
2. **Orders placed after 2/12/22:** We are working hard to reduce lead times to 2 – 4 weeks.

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Pan Lead Times

These are lead times for individual pans.

Flat or Divided Pans

Pans 2×4 or SMALLER:

These pans typically ship via FedEx Ground or SpeeDee Delivery. You will receive a tracking number via email.

- Lead time for production is approximately 4 – 6 weeks from your order date.
- Favor will be given to orders of FULL EVAPORATORS, but we strive to exceed expectations whenever possible.

Pans LARGER than 2×4:

These pans typically ship via our white glove carrier network. You will receive a tracking number via email.

- **Orders for Pick Up in Hilbert, WI:** Approximately 4 – 6+ weeks from your order date.
- **Orders for Delivery:** Fulfillment will be dictated by our white glove carrier freight schedules.

Hubrid Pans

Full Pint Hybrids (2′ x 33″)

This item will ship via FedEx or SpeeDee Delivery UNLESS we have a white glove carrier who happens to be heading your direction soon.

• Current production lead time is approximately 4 Months from your order date.

Hybrid Hobby Pro With Drain Manifold (2′ x 3′ or larger)

This is a freight item and will typically ship with our white glove carrier network. Pick up vs delivery may influence your lead time as follows:

- **Pick Up in Hilbert:** Approximately 4 Months from your order date. Orders placed prior to January 1 are on track to be fulfilled within March, 2022.
- **Delivery:** Fulfillment dates are largely dictated by our white glove carrier freight schedules. Destinations outside of the Midwest will be fulfilled summer, 2022. Please read the terms of our FREE FREIGHT program so that you are prepared to accept freight.

Order NOW to lock in best pricing (minimum 20% deposit required) and reserve a position in the queue.

− Dauntless Drop Flue Pan Sets

This is a freight item and will typically ship via our white glove carrier network.

- **Orders placed prior to February 12:** We originally projected that you would receive this pan set after the 2022 maple season, but we are doing our best to exceed expectations whenever possible. We will reach out to you right away if we are able to complete your pan set for the next white glove carrier's freight run.
- **Orders after February 12:** We will fulfill during summer 2022.

By ordering now, you are reserving a position in the queue and you lock in best pricing with a minimum 20% deposit. (Simply select "Pay by Check" at check out if you want to do a partial payment.)

− High Output Drop Flue OR Raised Flue Pan Sets

This is a freight item and will typically ship via our white glove carrier network.

- **2022 Maple Season:** All orders which were promised for this season have been fulfilled.
- **All Remaining Orders or New Orders:** We will craft/deliver your pan set in summer of 2022. To lock in the best price and reserve a favorable position in the queue, order today with a minimum 20% deposit. (Simply select "check payment" at check out to make a partial payment.)

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Arch Lead Times

AKA "Fireboxes". This section is for orders of arches only, NOT Full Evaporators.

StarCat Arches: Coming mid March

Dauntless Arches: In Stock

Corsair Arches: Order now for Summer 2022

Silverplate Arches: Order now for Summer 2022

Liberator Arches: Order now for Summer 2022

Gas-Fired Finisher/Evaporator Arches: Please allow up to 3+ weeks for shipping from your order date. We will exceed expectations whenever possible!

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Evaporator Accessory Lead Times

− Feed Pans

Stock is strong as of 2/14/22.

- **If Your Feed Pan Was Bundled with an Evaporator Pan:** Your Feed Pan will ship at the same time as your evaporator pan unless you request otherwise.
- **If Ordered ALONE:** Please allow up to 1 – 2 weeks for shipping.

− Float Boxes

Generally speaking, the current lead time is 3 – 5 weeks for any individual Float Boxes. If we can turn it around faster, then we absolutely do!

If your Float Box is bundled with a Pan, then the fulfillment of your Float Box may be influenced by the lead time of your Pan. This item will be shipped at the same time as the rest of your order.

− Concentric Exhaust System

This is a freight item and generally ships with our white glove carrier network.

Outstanding orders will be fulfilled in summer 2022.

− Hoods

This is a freight item and generally ships with our white glove carrier network.

This is a freight item and is generally shipped with our white glove carrier network.

- **Hoods Bundled WITH an Evaporator:** Your Hood will be delivered with your evaporator
- **Hoods Ordered ALONE:** Your order will be crafted in summer 2022.

− Backflip Preheaters

This is a freight item and generally ships with our white glove carrier network.

We look forward to fulfilling the remainder of our preheater orders throughout Summer 2022.

− Casters and Wheels

This product is generally shipped via SpeeDee Delivery or FedEx Ground unless it is part of a larger freight order.

If Bundled WITH an Evaporator: This item will ship at the same time as your evaporator.

If Ordered ALONE: This item will typically ship within 1 – 3 weeks.

− Lids

At this time, we are accepting Lid orders in limited sizes, ONLY with purchase of an evaporator OR for pick up:

- StarCat (16″ x 30″)
- Dauntless (20″ x 48″ OR Lid Trio for Pan Sets)
- Gas-Fired Finisher/Evaporators (16″ x 30″ OR 2′ x 4′)

Would you like a lid shipped WITHOUT an evaporator purchase? Please do contact Angela **HERE** and we will be sure to follow up with you this summer!

Thank you for your patience. Just like the rest of the world, we are short staffed, so it is not possible to offer the same expansive range of products as prior years.

− Stack Toppers

Cut off for new orders was Sept 14, 2021.

This product has since been removed from our website. We will consider reintroducing this product when our capacity allows.

− Water Jacketed Draw Off Tank

Most sizes of tanks are a freight class, so they generally ship with our white glove carrier network.

- **Orders BEFORE 2/1/22:** These are scheduled for delivery with our next white glove carrier.
- **Orders AFTER 2/1/22:** We look forward to fulfilling your order in summer 2022.

To lock in the best pricing and to reserve your position in the queue, it is best to place your order today. To make a minimum 20% deposit, simply select “Pay By Check” at check out.

− Auto Refill Head Tanks

This is a freight item and generally ships with our white glove carrier network.

- **Orders placed BEFORE February 2022:** Delivery has been scheduled with our next available white glove carrier for February fulfillment.
- **Orders AFTER February 1, 2022:** We look forward to fulfilling your order in summer 2022.

To lock in the best pricing and reserve a position in the queue, it is best to place your order now. To make a minimum 20% deposit, simply select “Pay By Check” at check out.

− Auto Draw Off System

All are in stock.

Please allow 1 – 2 weeks for us to kit your order and ship.

If you had purchased your auto draw-off system as part of a larger order, it will ship at the same time as the rest of your items unless you requested otherwise.

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Filtering and Bottling Lead Times

− Complete Steam Bottlers

Complete Steam Bottlers are generally shipped via SpeeDee Delivery or FedEx unless it is part of a larger Freight Order. You will receive a tracking number when it ships.

Thank you for your patience! This has been an incredibly popular product and we are working hard to reduce lead times!

12 x 12 Steam Bottlers

- January orders are currently at the front of the queue. Please allow up to 6 – 8 weeks from your order date for this item to be handcrafted. But we certainly aim to exceed these expectations!
- LIMITED TIME FOR NEW ORDERS: The 12 x 12 **Gas** Bottlers will remain available only while our supplies last. The 12 x 12 **Electric** Bottlers are now sold out.
- As of 1/19/22, our 12 x 12 bottlers will include a "Badgerland Style" Filter Tray. In other words, it will be a plain design and not the maple leaf design.
- FOR IMMEDIATE AVAILABILITY: As of Feb 12 at 1:15pm, there is ONE 12×12 Gas Steam Bottler available for pick up at our partner store front, The Maple Dude, in Granton, Wisconsin. (715) 571-3329

16 x 16 Steam Bottlers

- January orders are currently at the front of the queue. Please allow up to 6 – 8 weeks from your order date for this item to be handcrafted. But we certainly aim to exceed these expectations!

− Filter/Finisher/Bottler Pan

Filter/Finisher/Bottler Pans are generally shipped via SpeeDee Delivery or FedEx unless it is part of a larger Freight Order. You will receive a tracking number when it ships.

Thank you for your patience! This has been an incredibly popular product and we are working hard to reduce lead times!

12 x 12 Filter Finisher Bottlers

- January orders are currently at the front of the queue. Please allow up to 6 – 8 weeks from your order date for this item to be handcrafted. But we certainly aim to exceed these expectations!
- As of 1/19/22, our 12 x 12 bottlers will include a "Badgerland Style" Filter Tray. In other words, it will be a plain design and not the maple leaf design.

16 x 16 Steam Bottlers

- January orders are currently at the front of the queue. Please allow up to 6 – 8 weeks from your order date for this item to be handcrafted. But we certainly aim to exceed these expectations!

− Water Jacketed Bottlers

Cut off for ordering for the 2022 season was August 1, 2021. You may place an order today to lock in best pricing and reserve a spot for our next run of Water Jacketed Bottlers which will be summer 2022.

− Filter Presses

Most Filter Presses will ship with SpeeDee Delivery or FedEx Ground unless we have a White Glove Carrier heading your way soon.

Filter presses are built to order.

Generally speaking, turn around time for a new order (any configuration) should be pretty quick, approx. 3-4 weeks from your order date.

For Immediate Pick Up of select sizes, please contact our partner storefront, The Maple Dude, in Granton, Wisconsin. (715) 571-3329

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Custom Work

Due to high order volume at this time, we temporarily stopped accepting custom orders on July 19, 2021. If you would like to discuss a custom project for next season, **please send details to Angela HERE** and we will be sure to circle back with you this summer.

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Current White Glove Carrier Routes

Whenever possible, we ship freight via our **White Glove Carrier Network**. The following list is what we are planning for at this point in time. Please keep in mind, these routes are still evolving and we are continuing to plan new routes as well! Learn more about Free Freight Shipping.

February

Whenever possible, we ship freight via our White Glove Carrier Network. The following list is what we are planning for at this point in time. Please keep in mind, these routes are still evolving and we are continuing to plan new routes as well! Learn more about Free Freight Shipping.

February 21: Route from Wisconsin to the East Coast – IN PROGRESS
February 25 – 26: Route to Northern Wisconsin and Minnesota

March

Potential route through Northern Wisconsin and Minnesota. We are working with our driver to solidify a plan.

Please review the **parameters of our Free freight shipping program** and help us ensure a smooth delivery.

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