

Search



This Is What It Boils Down To...

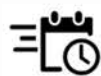


Current Lead Times

By using this resource, you allow us to stay focused on production, so everyone can get their equipment FASTER. When you call us, our staff will reference this same page of information.

To our dismay, we do not have the luxury/manpower to reach out to customers individually. We are doing our best to share our progress on this page.

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Product Lead Times



White Glove Carrier Schedule



Frequently Asked Questions

Product Lead Times

This color key is used to estimate the average fulfillment speed of each product (see below). Timing starts AFTER you receive an order confirmation AND we receive a minimum 20% deposit. NOTE: Timing of freight shipping is impacted by our Freight Routes and your location.



Select A Product Category

- Full Evaporators
- Evaporator Pans
- Arches (Fireboxes)
- Evaporator Accessories / Add-ons
- Filtering and Bottling Equipment
- Custom work

Questions? See our [Frequently Asked Questions](#) section.

Full Evaporators (Arch + Pan)

Which Evaporator Are You Looking For?

- StarCat
- Dauntless
- Corsair
- Silverplate
- Liberator
- Gas-Fired Finisher/Evaporator

BLOG HOME PAGE

Recent Posts

- > [Current Lead Times](#) October 9, 2022
- > [Hilbert's Smoky Lake Maple Products Taps Into Sweet Hobby](#) September 16, 2022
- > [2022 Gift Card Promotion](#) August 22, 2022
- > [Archived Lead Times 8/16/22](#) August 17, 2022
- > [Humane Animal Welfare Society of Waukesha](#) May 24, 2022

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MODEL	PICKED UP (ESTIMATED TIME)	SHIPPED (ESTIMATED TIME)
StarCat + Flat or Divided Pan	Fast!	Fast!
	Call ahead	Ships via SpeedDee Delivery or FedEx Ground



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MODEL	PICKED UP (ESTIMATED TIME)	SHIPPED (ESTIMATED TIME)
Dauntless + Flat Pan	Fast!	Fast!
	Call ahead	Ships via SpeedDee Delivery or FedEx Ground
Dauntless + Divided Pan	Fast!	Fast!
	Call ahead	Ships via SpeedDee Delivery or FedEx Ground
Dauntless + NEW All-In-One Hybrid Pan	Up to 1 Month	Up to 4 Months
	• We will call you to schedule a pick up time when it is ready.	• The additional time required for shipping is dependent on our White Glove Carrier Routes
Dauntless + Drop Flue Pan Set	SOLD OUT AS OF 10/9/22.	Up to 4 Months
		• CURRENTLY SOLD OUT • If you purchased before 10/10/22, ship time is dependent on our White Glove Carrier Routes



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SIZES	PICKED UP (ESTIMATED TIME)	SHIPPED (ESTIMATED TIME)
2' x 6' or smaller	Up to 2 Months	Up to 4 Months
	• We will call you to schedule a pick up time when it is ready.	• The additional time required for shipping is dependent on our White Glove Carrier Routes
2' x 8'	Up to 4 Months	Up to 7 Months

- Orders placed in September, 2022 are estimated for January.
- We will call you to schedule a pick up time when it is ready.
- Orders placed after August are **not** guaranteed for the 2023 maple season.
- The additional time required for shipping is dependent on our

White Glove Carrier Routes.

30" wide x any length



- Orders placed after August, 2022 will be available AFTER the 2023 maple season.

- Orders placed AFTER August, 2022 may be shipped AFTER the 2023 maple season.
- This product will ship with our **White Glove Carriers.**



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SIZES

PICKED UP (ESTIMATED TIME)

SHIPPING (ESTIMATED TIME)

2' x 6'



- We will call you to schedule a pick up time when it is ready.

- The additional time required for shipping is dependent on our **White Glove Carrier Routes.**

2' x 8' or longer



- Orders placed in September, 2022 are estimated for January.
- We will call you to schedule a pick up time when it is ready.

- Orders placed after August are **not** guaranteed for the 2023 maple season.
- The additional time required for shipping is dependent on our **White Glove Carrier Routes.**

30" wide x any length



- Orders placed after August, 2022 will be available AFTER the 2023 maple season.

- Orders placed AFTER August, 2022 may be shipped AFTER the 2023 maple season.
- This product will ship with our **White Glove Carriers.**

LIBERATOR

SIZES

PICKED UP (ESTIMATED)

SHIPPED (ESTIMATED)

EVAPORATOR
OIL & NATURAL GAS OPTIONS

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2' x 6'



• We will call you to schedule a pick up time when it is ready.



• The additional time required for shipping is dependent on our **White Glove Carrier Routes**

2' x 8' or longer



• Orders placed in September, 2022 are estimated for January.
• We will call you to schedule a pick up time when it is ready.



• Orders placed after August are **not** guaranteed for the 2023 maple season.
• The additional time required for shipping is dependent on our **White Glove Carrier Routes**.

30" wide x any length



• Orders placed after August, 2022 will be available AFTER the 2023 maple season.



• Orders placed AFTER August, 2022 may be shipped AFTER the 2023 maple season.
• This product will ship with our **White Glove Carriers**.

GAS-FIRED
FINISHER / EVAPORATOR
L.P. & NATURAL GAS OPTIONS

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SIZES

PICKED UP
(ESTIMATED
TIME)

SHIPPED
(ESTIMATED
TIME)

16" x 30"



Call ahead



Ships via FedEx Ground or SpeeDee Delivery.

2' x 4'



Waiting for parts.



Waiting for parts.





Ships via FedEx Ground or SpeeDee Delivery.







Evaporator Pans



Select your pan model to jump to it.

- **Flat**
- **Divided**
- **Hvbrid**

- [Pan Set](#)
- [Replacement Front Pan](#)

Flat or Divided	SIZES	PICKED UP (ESTIMATED TIME)	SHIPPED (ESTIMATED TIME)
Back to Top	2' x 4' or smaller	 Call ahead	 Ships via FedEx Ground or SpeeDee Delivery,
	2' x 5' or larger	 We will call you to schedule a pick up time when it is ready.	 The additional time required for shipping is dependent on our White Glove Carrier Routes.

Hybrid Pans	MODELS	PICKED UP (ESTIMATED TIME)	SHIPPED (ESTIMATED TIME)
Back to Top	Full Pint	 We will call you to schedule a pick up time when it is ready.	 • When possible this will ship with a White Glove Carrier. • In some cases, this ships with FedEx Ground or SpeeDee Delivery.
	Dauntless Hybrid - NEW!	 We will call you to schedule a pick up time when it is ready.	 The additional time required for shipping is dependent on our White Glove Carrier Routes.
	Hybrid Hobby Pro w/Drain Manifold (any size)	 We will call you to schedule a pick up time when it is ready.	 The additional time required for shipping is dependent on our White Glove Carrier Routes.

Pan Sets	MODELS	PICK UP (ESTIMATED TIME)	SHIPPING (ESTIMATED TIME)
AKA Raised Flue Pan Set or Drop Flue Pan Set Back to Top	Dauntless Drop Flue Pan Set		

Call ahead.
Only while
supplies last.

The additional
time required for
shipping is
dependent on
our
**White Glove
Carrier Routes.**

**High Output
Pan Sets (Raised
Flue or Drop
Flue)**



We will call you
to schedule a
pick up time
when it is
ready.

The additional
time required for
shipping is
dependent on
our
**White Glove
Carrier Routes.**

**Replacement Front
Pans**

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MODEL

PICK UP
(ESTIMATED
TIME)

SHIPPING
(ESTIMATED
TIME)

**Front Pan for
Dauntless Pan
Set**



We will call you
to schedule a
pick up time
when it is
ready.

The additional
time required for
shipping is
dependent on
our
**White Glove
Carrier Routes.**

**Front Pan for a
High Output
Pan Set**



We will call you
to schedule a
pick up time
when it is
ready.

The additional
time required for
shipping is
dependent on
our
**White Glove
Carrier Routes.**

Arches (AKA Fireboxes)

Select your Arch Model to jump to it.

- [StarCat Arch](#)
- [Dauntless Arch](#)
- [Corsair Arch](#)
- [Silverplate Arch](#)
- [Liberator Arch](#)
- [Gas-Fired Arch](#)



This section is FIREBOX
ONLY.

Jump to [FULL Evaporators](#)

Jump to [ALL Products](#)

TYPE

PICK UP
(ESTIMATED
TIME)

SHIPPED
(ESTIMATED
TIME)

Boxed
(Default)



Call ahead

Typically ships via
SpeeDee Delivery
or FedEx Ground.

Preassembled
(Special order)



Call ahead
The additional time required for shipping is dependent on our **White Glove Carrier Routes.**



This section is FIREBOX ONLY.

Jump to **FULL Evaporators**

Jump to **ALL Products**

TYPE	PICK UP (ESTIMATED TIME)	SHIPPED (ESTIMATED TIME)
Boxed (Default)	Fast!	Fast!
	Call ahead	Typically ships via SpeedDee Delivery or FedEx Ground.
Preassembled (Special order)	Fast!	Up to 4 Months
	Call ahead	The additional time required for shipping is dependent on our White Glove Carrier Routes.



This section is FIREBOX ONLY.

Jump to **FULL Evaporators**

Jump to **ALL Products**

SIZE	PICK UP (ESTIMATED TIME)	SHIPPED (ESTIMATED TIME)
2' x 6' or smaller	Up to 2 Months	Up to 4 Months
	<ul style="list-style-type: none"> We will call you to schedule a pick up time when it is ready. 	<ul style="list-style-type: none"> The additional time required for shipping is dependent on our White Glove Carrier Routes
2' x 8'	Up to 4 Months	Up to 7 Months
	<ul style="list-style-type: none"> Orders placed in September, 2022 are estimated for January. We will call you to schedule a pick up time when it is ready. 	<ul style="list-style-type: none"> Orders placed after August are not guaranteed for the 2023 maple season. The additional time required for shipping is dependent on our White Glove Carrier Routes.
30" wide x any length	Paused	Paused
	<ul style="list-style-type: none"> Orders placed after August, 2022 will be available AFTER the 2023 maple season. 	<ul style="list-style-type: none"> Orders placed AFTER August, 2022 may be shipped AFTER the 2023 maple season. This product will ship with our White Glove







Carriers



This section is FIREBOX ONLY.

[Jump to FULL Evaporators](#)

[Jump to Top](#)

SIZE	PICK UP (ESTIMATED TIME)	SHIPPED (ESTIMATED TIME)
2' x 6' or smaller	 <ul style="list-style-type: none">• We will call you to schedule a pick up time when it is ready.	 <ul style="list-style-type: none">• The additional time required for shipping is dependent on our White Glove Carrier Routes
2' x 8'	 <ul style="list-style-type: none">• Orders placed in September, 2022 are estimated for January.• We will call you to schedule a pick up time when it is ready.	 <ul style="list-style-type: none">• Orders placed after August are not guaranteed for the 2023 maple season.• The additional time required for shipping is dependent on our White Glove Carrier Routes.
30" wide x any length	 <ul style="list-style-type: none">• Orders placed after August, 2022 will be available AFTER the 2023 maple season.	 <ul style="list-style-type: none">• Orders placed AFTER August, 2022 may be shipped AFTER the 2023 maple season.• This product will ship with our White Glove Carriers.



This section is FIREBOX ONLY.

[Jump to FULL Evaporators](#)

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SIZE	PICK UP (ESTIMATED TIME)	SHIPPED (ESTIMATED TIME)
2' x 6' or smaller	 <ul style="list-style-type: none">• We will call you to schedule a pick up time when it is ready.	 <ul style="list-style-type: none">• The additional time required for shipping is dependent on our White Glove Carrier Routes
2' x 8'	 <ul style="list-style-type: none">• Orders placed in September, 2022 are estimated for January.• We will call you to schedule a pick up time when it is ready.	 <ul style="list-style-type: none">• Orders placed after August are not guaranteed for the 2023 maple season.• The additional time required for shipping is dependent on our White Glove Carrier Routes.

up time when
it is ready.

dependent on
our
**White Glove
Carrier Routes.**

30" wide x any
length.



• Orders placed
after August,
2022 will be
available
AFTER the 2023
maple season.

• Orders placed
AFTER August,
2022 may be
shipped AFTER
the 2023 maple
season.
• This product
will ship with our
**White Glove
Carriers.**

GAS-FIRED FINISHER / EVAPORATOR

LP & NATURAL GAS OPTIONS

SIZE

PICK UP
(ESTIMATED
TIME)

SHIPPED
(ESTIMATED
TIME)

This section is FIREBOX
ONLY.

16" x 30"



Jump to **FULL Evaporators**

Call ahead

Ships via FedEx
Ground or
SpeeDee
Delivery.

Jump to **Top**

2' x 4'



Currently
waiting for
parts to arrive

Currently waiting
for parts to
arrive.

Ships via FedEx
Ground or
SpeeDee
Delivery.

Evaporator Accessories

NOTE: If these accessories are part of a larger freight order, they will be shipped at the same time as the rest of your freight.

IMAGE	PRODUCT	PICKED UP (ESTIMATED TIME)	SHIPPED (ESTIMATED TIME)
	Auto Draw-Off Systems	<ul style="list-style-type: none"> • Simplicities are backordered until November • Crescendos and Guardians available while supplies last 	<ul style="list-style-type: none"> • Simplicities are backordered until November • Crescendos and Guardians available while supplies last
	Auto Refill Head Tank	 We will call you to schedule pick up when it is ready	 • The additional time required for shipping is dependent on our White Glove Carrier Routes.
	Backflip Preheater		



We will call you to schedule pick up when it is ready

• The additional time required for shipping is dependent on our **White Glove Carrier Routes**.



Casters / Wheels / Tires



Call ahead

Ships via FedEx Ground or SpeedDee Delivery.



Concentric Exhaust System



• Available only while our supplies last.
• We must receive confirmed measurements before production can be started.
• Orders placed in September, 2022 are estimated for January.
• We will call you to schedule a pick up time when it is ready.

• Available only while our supplies last.
• The additional time required for shipping is dependent on our **White Glove Carrier Routes**.



Feed Pan



Call ahead

Ships via FedEx Ground or SpeedDee Delivery.



Float Box



• Some models in stock. Others are made to order. Please call ahead.

• Some models in stock. Others are made to order.
• Ships via FedEx Ground or SpeedDee Delivery.



Hoods



We will call you to schedule pick up when it is ready

• The additional time required for shipping is dependent on our **White Glove Carrier Routes**.



Lids



• Call ahead.
• Some sizes are handcrafted regularly. Others are made to order.

• Lids that are 2 x 4 or smaller will ship with SpeedDee Delivery or FedEx Ground.
• We no longer ship 2 x 5 or larger lids unless they are traveling with a pan/evaporator



Stack Toppers



• Call ahead.
• 12" Diameter or smaller are typically in stock.

• 12" Diameter or smaller can travel with SpeedDee Delivery or FedEx Ground and can be



turned around quickly.

• 14" Diameter are made to order and dependent on availability of laser cut parts.



• 14" Diameter requires longer production time and must travel via our **White Glove Freight Carriers.**



Water Jacketed Draw-Off Tanks



We will call you to schedule pick up when it is ready



• The additional time required for shipping is dependent on our **White Glove Carrier Routes.**

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Filtering and Bottling Equipment

IMAGE	PRODUCT	PICKED UP (ESTIMATED TIME)	SHIPPED (ESTIMATED TIME)
	Steam BotTLer (All Sizes)	 Call ahead.	 Ships via FedEx Ground or SpeedDee Delivery.
	Filter/Finisher/Bottler Pan	 Call ahead.	 Ships via FedEx Ground or SpeedDee Delivery.
	Vacuum Filter Applicator System (for Steam Bottlers)	Backordered until November	Backordered until November
	Valve Reducers (for Tomlinson Valves)	Backordered until November	Backordered until November
	Cone Filter System	 Call ahead.	 Ships via FedEx Ground or SpeedDee Delivery.
	Stainless Steel Filter Presses	 • Call ahead. Select sizes/models are in stock. Others are made to order.	 • Some sizes/models may be ready to go. Others will need to be made to order. • Ships via SpeedDee Delivery or FedEx Ground (unless a White Glove Carrier is readily available).

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Custom Work



The cut off for custom orders is October 1, 2022. This is due to high order volume at this time. Please contact us in May of 2023 if you need a custom item.

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White Glove Carrier Routes

Whenever possible, we ship freight via our **White Glove Carrier Network**. The following list is what we are planning for at this point in time. Please keep in mind, these routes are still evolving and we are continuing to plan new routes as well! Learn more about **Free Freight Shipping**.

LAUNCH DATE	GENERAL ROUTE AREA	DRIVER NAME
Oct 9, 2022	Pennsylvania/New York	Tom
Oct 21, 2022	Michigan Loop (Lower Michigan and the East side of the Upper Peninsula)	Jayne
Between Thanksgiving and Christmas	East Coast Loop (Northern Indiana, Northern Ohio, Northern Pennsylvania, New York, Connecticut, Massachusetts, New Hampshire, Vermont, and potentially Maine)	Larry

PLEASE REVIEW the **parameters of our Free freight** shipping program and help us ensure a smooth delivery.

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Shipping FAQ

- [Splitting Shipments](#)
- [Pick Up vs Delivery](#)
- [Ground Shipping Methods](#)
- [Expedited Shipping](#)
- [Terms of Free Shipping](#)
- [How to Receive Freight](#)

Splitting Shipments

We strive to ship all items on an order(s) together at the same time. In this way, we are able to eliminate any potential confusion related to shipping parts at different times. This policy also helps us offer you the highest accuracy.

That being said, there are sometimes cases where timing is critical and you may desire a split shipment. ("Split shipment" means we would ship in-stock items ahead of backordered items.) You can certainly **request a split shipment here**. We are here for you and happy to help.

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Pick Up Vs Delivery

Picking up your equipment at Smoky Lake headquarters will often shorten lead times. Smoky Lake also offers a **pick up discount** on select products.

For freight shipments, there is an extensive amount of planning and additional care required. This takes time. Thank you for your patience. Smoky Lake will contact you when your order has been secured/confirmed on a truck. Our White Glove Carrier Drivers will also reach out to you directly with an estimated arrival time. Please review YOUR responsibilities in our **Free Freight Terms** to ensure the smoothest delivery possible.

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Ground Shipping Methods

USPS, FedEx Ground, SpeeDee Delivery

The method of shipping depends on the size/weight of your order and the destination address. Our shipping department will determine the carrier after packing your order.

If your shipment requires multiple boxes, it is very possible we could send each box with a different carrier. It is also possible for each box to arrive on different days despite us shipping them all at the same time. We provide tracking numbers so you can track each box.

If you need to request a specific carrier for whatever reason, please indicate this in the ORDER NOTES field when you place your order. We'll do our best to accommodate. You may be responsible for the difference in shipping cost.

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Expedited Shipping

Overnight or two-day ground shipping can sometimes be accommodated during the **summer months** upon request. (Please call us at 920-202-4500.) However, we must stick to our standard shipping offerings during our busier months. This allows us to work most efficiently, which is to everyone's benefit.

For your peace of mind, our standard ground shipping has proven to be very reliable and efficient. To be honest, in many cases, our standard ground shipping ends up being just as fast as the more expensive "expedited" shipping methods.

That being said, if you are still concerned with timing, we do offer local pick up at our headquarters in Hilbert, WI. Simply select LOCAL PICK UP at check out and contact us at (920) 202-4500 to let us know when you will be here.

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No comments yet.

Leave a Reply

Logged in as Angela. [Log out?](#) Required fields are marked *

Comment *

Site Navigation

Maple Equipment
- Tapping
- Boiling

Shop Location:

Smoky Lake Maple Products, LLC
208 N 12th Street
Hilbert, WI 54129

Hours

Mo - Th: 7 am - 4:30 pm CST
Fr: 7 am - 12:30 pm CST
Sa, Su: Appointment only

- [Filtering](#)
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Ordering FAQ

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Blog

Affiliates



If you are coming to pick up a large order, please give us a heads up so we can have it ready when you get here. (920) 202-4500

Our showroom is open to the public, but **please do call ahead for large orders/pick ups.**

Shop phone = (920) 202-4500

Recent Blog Posts

- › **Current Lead Times**
October 9, 2022
- › **Hilbert's Smoky Lake Maple Products Taps Into Sweet Hobby**
September 16, 2022
- › **2022 Gift Card Promotion**
August 22, 2022

